**PhoenixCare**

*A palliative care program for our future*

**ENROLLMENT CRITERIA**

*(for both treatment & usual care group)*

1. Enrolled with and receiving care from a partnering Managed Care Organization.
2. Meets all clinical eligibility criteria for one of the three diagnoses:

<table>
<thead>
<tr>
<th>Congestive Heart Failure (CHF)</th>
<th>Chronic Obstructive Pulmonary Disease (COPD)</th>
<th>Metastatic Cancer</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Treated for exacerbation of CHF in the Emergency Department, Urgent Care, or hospital within the past 3 months. <strong>AND</strong></td>
<td>1. Treated for exacerbation of COPD in the Emergency Department, Urgent Care, or hospital within the past 3 months. <strong>AND</strong></td>
<td>1. Solid tumor cancers <strong>AND</strong></td>
</tr>
<tr>
<td>2. Marked limitation of functioning. Any activity causes fatigue, palpitation, dyspnea, or angina.</td>
<td>2. On continuous oxygen (baseline pO₂ less than 55 on room air or O₂ saturations less than 88% on room air). <strong>AND</strong></td>
<td>2. Metastatic disease beyond curative potential. <strong>May continue to receive chemotherapy or radiation therapy to prolong life.</strong></td>
</tr>
<tr>
<td></td>
<td>3. Marked limitation of functioning. Any activity causes fatigue, palpitation, dyspnea, or angina.</td>
<td></td>
</tr>
</tbody>
</table>

3. Patients do **not** give up any care deemed appropriate by the patient and their physician.
4. 18 years of age or older
5. Informed consent for participation signed by patient.
6. The patient must be English speaking or have a translator available in the home.
8. The following patients are not eligible for the PhoenixCare demonstration project:
   - residents of a skilled nursing facility at time of enrollment, or
   - patients who have End Stage Renal Disease and are receiving dialysis, or
   - patients who are awaiting an organ or bone marrow transplant, or
   - patients with multiple myeloma, leukemia, lymphoma.